Acceptable Use Policy-AUP

1. Forbidden Actions:

The following actions are strictly prohibited when using our VoIP services: using our services for any unlawful or unethical purposes; sending material that is illegal, harassing, abusive, threatening, harmful, obscene, or otherwise inappropriate; transmitting material that infringes on the intellectual property rights of others; distributing spam, unsolicited bulk email, or other forms of unsolicited communication; engaging in activities such as Denial of Service (DoS) attacks or any other actions that disrupt the normal operation of our network or interfere with other users' services; and impersonating another individual or entity through our services.

2. Security:

Users are responsible for safeguarding the security of their accounts and our services. The following security measures must be adhered to: utilize strong, unique passwords and update them regularly, do not share login credentials with anyone, and ensure that any sensitive or confidential information transmitted through our services is properly encrypted.

3. Network Usage:

Users should avoid excessively consuming network resources or negatively impacting the quality of service for others. The following guidelines must be observed: do not use our services for activities that require high bandwidth or prolonged usage, and do not host servers unless you have purchased a dedicated hosting service from us.

4. Termination of Service:

We reserve the right to terminate the service of any user who violates this Acceptable Use Policy or engages in any activity that could harm our company or other users.

5. Changes to the Policy:

We may modify this Acceptable Use Policy without prior notice, and such changes will be effective immediately upon posting the revised policy on our website. Users are encouraged to regularly review this policy to stay informed about any changes.